



## MIR MD AURANGAJEB

Jr. Web Dev, IT/Admin Executive, Blogger, Tech Enthusiast, Code Explorer

### CAREER OBJECTIVE

Support Engineer with years of experiences in providing comprehensive technical support to end-users. Collaborate with team and Managers to complete the task in time with the ability to discover issues, resolve defects and ensure client expectations are met with high-quality support.

### PROFESSIONAL PROFILE

Experienced and professional IT Support team member with training in many technical areas, from resolving issues to configuring and installing systems. Well regarded for being a strong communicator and team-player with colleagues and clients, I am now seeking to expand my current skills in a new, challenging environment within a new company that values my proven track record of excellent client-customer service and technical skills.

I would love to work with WordPress according to the client's needs. Note, I'm not a die-hard programmer but I would love to do customization works with WordPress Themes, plugins.

My first professional experience was as a Junior Web Developer alongside Technical Support & Customer Support in a local IT Firm (Soft Tech Innovation Ltd & AmarPay).

After that, I worked (Remote) for an American hip-hop website from Jun 2016 to March 2018 as a Website Admin. Here's my main role is maintains the Website wp-admin panel, Blog/Vlog Post, Email Marketing, Social Media Marketing, Customize Website, Giving Support to the website's Clients.

Then I joined at an Overseas Recruiting Agency as a Project Manager and IT, Admin Executive. As a job responsibility, I have to support & consult more than 20+ foreign (Singapore, Maldives, Qatar) clients.

And now working as a Support Engineer at weDevs (Leading WordPress & SASS base company)

### PROFESSIONAL SKILLS

#### COMMUNICATION

- Strong professional communication skills with other technical support specialists and clients
- Extensive knowledge of computers software, web application, WordPress Core and Application (Theme/Plugins) and hardware, and techniques to troubleshoot

#### ANALYTICAL

- Critical thinking and problem-solving abilities
- Analysis, evaluation, and bug resolution

#### INTERPERSONAL

- Effective interpersonal skills
- Patience and tolerance
- Proficient performing research
- Extensive background in providing service
- Strong design understanding and plan development skills

### INTEREST & HOBBIES

#### Blogging

Love to Read Tech related Blog site like: TechCrunch, Mashable, Medium, Quora, WPBeginner, TutorialsPoint, w3school, WordPress Support and many more.

Also, trying to write tech related articles visit [WPRegular](#).

#### Travelling

Oh yes! 😍

I just love to explore new place!

There is a speech "Of all the Books in the world, the best stories are found between the pages of a Passport"

#### Tech Analysis/Exploring

Oh yes!

I am a tech enthusiast and to do creative things, love to explore a new update of any Apps/Software which I used most or not

### FIND ME ON



#### EMAIL

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#### ADDRESS

Gazipur (NU), Bangladesh



#### CONTACT

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#### LINKED IN

<https://www.linkedin.com/in/aurangajeb1>

### LANGUAGE

#### BENGALI(NATIVE)



#### ENGLISH



### PARSONALITY

EXTRAVERTED

INTUITIVE

ASSERTIVE

FEELING

JUDGING

### CAREER MOTO

To build a career that encounters challenging & creativity. Face the challenging new millennium & development appearance. A relevant challenging position in Engineering or IT industry.

### SPECIAL QUALIFICATION



#### PROGRAMMING SKILL

**Basic:** C, PHP, JavaScript  
Database- MySQL  
HTML, CSS, JavaScript



#### GRAPHICS DESIGN

Adobe Photoshop, Canva, Balsamiq, Also Web-tools like Draw.io, UX-Pin



#### CMS

WordPress, OpenCart, Joomla



#### OFFICE MANAGEMENT

Microsoft Word, Excel, PowerPoint, Outlook, ERP



#### BLOGGING

Blogging, Article Writing, Website Management



#### COMPUTER NETWORKING

WAN, LAN Setup, Troubleshooting.

### PORTFOLIO SITE LINKS



#### WORDPRESS PROJECT

LATEST PROJECTS:  
[RRC](#), [SIPCL](#), [UBOL](#)

PREVIOUS PROJECTS:  
[BPCL Crazy4ltd](#) [Comeonpicks](#) [CIPRB](#)  
[BREW Dainiklohagara](#) [tarkarestaurant](#)  
[sourcingstrategybd](#) [lusaiforest](#) [jicc](#)  
[Footcrick](#) [Biswasimports](#) [Kbhouse](#)



#### OPENCART PROJECT

[Jmbestprice](#), [Wildfashionbd](#), [Food24x7bd](#), [Infinitehorizon](#)  
[Boondhu](#), [Aurvee](#), [Homemade](#), [Nivrite](#)

## EDUCATION TIMELINE

~ 2010

### SECONDARY SCHOOL CERTIFICATE

I successfully completed my first Secondary School Certificate Degree from Chuadanga Academy, Chuadanga in 2010 with GPA 4.38 out of 5.00. This institute is under Jessore Education Board.

I felt nostalgic when I remember that school life sweet moment. Many more remarkable moments happened on that school lifetime- Friends, Teachers, and Tuition, Hang out, Sports, etc.

2010 ~ 2014

### DIPLOMA IN COMPUTER SCIENCE & ENGINEERING

I successfully completed my Second Diploma in CSE Degree from Jessore Polytechnic Institute, Jessore in 2014 with GPA 3.30 out of 4.00. This institute is under Bangladesh Technical Education Board (BTEB).

My college life also so remarkable because of some moment. First-time college hostel Life, Faculties, Friends, the growth of communication & interpersonal skills etc.

2017 ~ 2020

### BSC IN COMPUTER SCIENCE & ENGINEERING

My third Degree **BSc** in **CSE** is completed from one of a well-known university in Bangladesh [Uttara University](#), Dhaka from 2017. This institute is Bangladesh Govt. UGC approved.

So finally before the pandemic situation take place (COVID-19) I completed my BSc Degree. Thank to Almighty.

[Click here to see the Web version](#)

## CAREER HISTORY

